

## NATIONAL INSURANCE DISASTER RECOVERY & REPAIR NETWORK

As a commitment to service quality for clients at Dunsby Associates we are proud to announce a new emergency repair and insurance reinstatement service. We have teamed up with local building disaster recovery and repair specialists Prism Network to offer the following services Nationally to our clients.

- ✓ 24 Hour Emergency Repair Line
- ✓ Full surveying and building support during an insurance claim\*

\* The above services are at no additional cost to the policyholder.

### Works that can be undertaken are as follows:

- |                                |                               |                        |
|--------------------------------|-------------------------------|------------------------|
| ✓ Building Reinstatement       | ✓ Wet Carpet Restoration      | ✓ Mould Remediation    |
| ✓ Roofing Work                 | ✓ Fire Damage Restoration     | ✓ Air Quality Testing  |
| ✓ Electrical Works             | ✓ Fire Damage Repair          | ✓ Trauma Clean-up      |
| ✓ Plumbing and Gas Works       | ✓ Fire Clean-up               | ✓ Lightning Damage     |
| ✓ Non Intrusive Leak Detection | ✓ Disaster Clean-up           | ✓ Mould Removal        |
| ✓ Flood Clean-up               | ✓ Full Contents Restoration   | ✓ Mould Testing        |
| ✓ Flood Restoration            | ✓ Asbestos Testing & Removal  | ✓ Air Quality Sampling |
| ✓ Water Removal                | ✓ Sewage Clean-up             | ✓ Crime Scene Clean-up |
| ✓ Structural Drying Service    | ✓ Leak and Moisture Detection | ✓ Rebuild              |

### From the time Prism Network is notified of a claim:

- ✓ Within 2 hours we contact you to arrange a survey appointment and emergency repairs.
- ✓ Within 24 hours we will be on site to survey and arrange mitigating works as required.
- ✓ Within 48 hours from arrival on site we deliver an electronic report that includes photographs, a full repair schedule and a precise estimate.

Once your claim has been authorised Prism Network will undertake all the works with qualified and insured tradesmen with a 3 year guarantee on all works.

If you need an emergency repair or to report a claim please call:

**0121 631 3051 (9am-5.30pm Monday-Friday)**

**0845 200 0948 (24 hours)**